

Comparisons of Job Characteristics

Focus Occupation: Dispatchers, Except Police, Fire, and Ambulance (43-5032)

Associated Occupation: Cargo and Freight Agents (43-5011)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 87

Focus Occupation: Dispatchers, Except Police, Fire, and Ambulance (43-5032)

Associated Occupation: Cargo and Freight Agents (43-5011)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Transportation	4.6	15.1	10.5	<< Extensive education and/or training may be required
Customer and Personal Service	11.3	13.8	14.9	0 Current knowledge level may be sufficient
Administration and Management	8.4	8.3	11.3	>> Current knowledge level is likely more than sufficient
Geography	3.9	6.6	7.3	> Current knowledge level is likely sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 95

Focus Occupation: Dispatchers, Except Police, Fire, and Ambulance (43-5032)

Associated Occupation: Cargo and Freight Agents (43-5011)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Speaking	10.8	12.0	13.4	> Skill level is likely sufficient
Negotiation	6.8	10.5	9.6	0 Current skill level may be sufficient
Time Management	8.9	10.0	11.0	> Skill level is likely sufficient
Service Orientation	7.9	9.0	10.0	> Skill level is likely sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation: 95

Focus Occupation: Dispatchers, Except Police, Fire, and Ambulance (43-5032)**Associated Occupation: Cargo and Freight Agents (43-5011)**

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Oral Comprehension	12.5	13.6	13.7	0	Current ability level may be sufficient
Oral Expression	12.4	13.3	14.4	0	Current ability level may be sufficient
Written Comprehension	11.0	11.5	10.8	0	Current ability level may be sufficient
Speech Clarity	10.2	10.1	13.0	>>	Current ability level is likely more than sufficient
Written Expression	9.8	10.1	11.0	0	Current ability level may be sufficient
Selective Attention	8.7	8.6	10.0	>	Current ability level is likely sufficient
Mathematical Reasoning	6.3	7.0	6.1	<	Some improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 78

Focus Occupation: Dispatchers, Except Police, Fire, and Ambulance (43-5032)**Associated Occupation: Cargo and Freight Agents (43-5011)**

Work Activities	Exclusivity of Activity
Compile numerical or statistical data	38
Expedite freight movement	95
Maintain records, reports, or files	5
Prepare reports	8
Read maps	42
Use computers to enter, access or retrieve data	3

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 57

Focus Occupation: Dispatchers, Except Police, Fire, and Ambulance (43-5032)**Associated Occupation: Cargo and Freight Agents (43-5011)**

Tools and Technologies	Exclusivity
Business function specific software	1
Computers	1
Content authoring and editing software	1
Data management and query software	1
Finance accounting and enterprise resource planning ERP software	2

Industry specific software	1
Information exchange software	1
Network applications software	1
Personal communication devices	2

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.